

Professional Summary

Quality-focused QA Lead with 7+ years of experience spanning AEM (Adobe Experience Manager), cross-browser/responsive testing, accessibility validation (WCAG/a11y), and multi-step form and user flow testing. Successful at managing customer expectations and delivering exceptional results built on extensive industry knowledge and agile abilities.

Skills

- Testing in AEM Environments (Author-mode, Publish, Component Testing)
- Accessibility Testing (WCAG / a11y)
- Cross-Browser / Responsive Testing
- Form Validation & Multi-Step User Flow Testing
- AI Agentic Coding
- AEM/Angular/React/Mobile QA Experience
- Java/Object Oriented testing
- SQL/MySQL
- Appium 2
- Agile methodology
- Mobile Testing
- No Code Automation/N8N/Neddle
- Planning and implementation
- Jenkins/GitLab/Azure DevOps
- Postman/SoapUI
- GraphQL / Apollo Studio
- Database Testing
- Website/Mobile optimization
- Selenium WebDriverIO
- Cucumber BDD
- Black box/White Box Manual testing
- Stakeholder updates
- Cross Browser Testing
- Code delivery review
- AS400
- Regression Testing
- Native Mobile app testing
- Smart Bear Products: Hiptest/Testrail/Zephr
- Cloud Practitioner Certified

Work History

Senior QA Automation Engineer 2025-Current
ITPIE – Remote

As an integral part of the Engineering team, I improved procedures and processes for developing customized applications and used expertise in Agile Scrum methodology

- Converted over 200 Cypress tests into playwright tests using AI agentic coding methods
- Own end-to-end test automation with Cypress (JS/TS), building scalable suites for web UI and APIs.
- Leading a small remote team of QA automation engineers
- Cut a 200-test regression from ~75 mins to ~30 mins (~60% faster) by replacing slow UI setup with API-based preconditions/fixtures, smarter waits, and parallelization.
- Integrated Cypress runs into GitLab CI/CD with caching, parallel jobs, artifacts, and per-MR gating to block unstable builds
- Added API tests for critical services and wired them into the pipeline to run before UI suites for faster failure signals.
- Partner with engineers and PMs in Agile/Scrum to define acceptance criteria, expand coverage, and prevent regressions.
- Built utilities for test data management (seed/cleanup), environment config, and deterministic mocks to reduce flakiness.
- Used Copilot to triaged failures, fixed flaky tests, and produced actionable quality reports (pass/fail trends, MTTR, flaky list) for the team.

- Contributed to quality practices across the org: code reviews for tests, test strategy proposals, and CI/CD improvements.

Senior QA Automation Engineer 2020-2025
ContinuumCloud – Tampa, FL

As an integral part of the Engineering team, I improved procedures and processes for developing customized applications and used expertise in Agile Scrum methodology

- Collaborate with the engineering team to develop automated testing for AWS Serverless architecture, end-to-end scenarios, and integrate into our CI/CD pipeline
- Created and Maintained a full playwright testing framework
- Built automated test coverage for GraphQL APIs — validating queries, mutations, schema contracts, and error paths — and wired them into the GitLab CI/CD pipeline alongside E2E runs
- Used Apollo Studio to inspect operation traces, monitor schema evolution across environments, and catch breaking changes before they reached production
- Identifying software application weaknesses and target areas.
- Adding e2e and API tests to CI/CD pipeline in GitLab
- Sketching out ideas for automated software test procedures.
- Reviewing software bug reports and highlighting problem areas.

AEM QA Contractor 2020
Bounteous – Remote

Contracted through Bounteous, an AEM-focused digital consultancy, and rotated across multiple client engagements validating Adobe Experience Manager implementations for enterprise brands.

- Performed AEM component testing across author and publish environments, validating dialogs, content rendering, and template configurations on client sites
- Supported AEM version migrations and content migrations, verifying page parity, asset integrity, and regression coverage across pre- and post-migration environments
- Conducted accessibility (WCAG 2.1) audits on AEM-delivered pages and documented all violations with remediation guidance for client dev teams
- Executed multi-brand rollouts and translation/language-copy verification for clients managing multiple AEM sites under a shared component library
- Ran cross-browser and responsive regression using BrowserStack across Chrome, Firefox, Safari, and Edge / IE
- Partnered with offshore dev teams and client-side release coordinators to triage defects and align on release readiness

QA Automation Analyst 03/2019 to 4/2020
Royal Caribbean Cruises Ltd – Miami, FL

The Automation Test Analyst is part of the test automation team within the digital marketing organization and is responsible for ensuring the program is consistently delivering against the business goals.

- Created and Lead test automation team consisting of three automation engineers (offshore)
- Running Automated scripts on multiple browsers and mobile devices for release cycle
- Analyzing automated test runs and creating automated quality dashboards for stake holders to consume
- P1 Test Suite daily health checkpoint results analysis: script analysis and defect routing
- Creating new POC from scratch for new features in Java/Angular/React
- Establish a working relationship with various external vendors: Browser Stack/ Appium
- Establish process for issue intake from the automation program
- Collaboration with multiple product teams to understand verification point needs
- Review script errors to help define and prioritize maintenance work
- Backlog grooming

- Understanding & evaluating client requirements, there on defining the scope of the project and providing the best and most efficient solution
- Periodic re-evaluation of verification points
- Setting up Jenkin jobs to run automation scripts
- Using Selenium (protractor/WDIO) for creating automated test scripts
- Increased testing depth of coverage by over 1209.52% (from 84 test scenarios to over 1100 automated testing scenarios)

AEM QA Lead

03/2018 to 03/2019

Royal Caribbean Cruises Ltd – Miami, FL

Led QA for Royal Caribbean's Adobe Experience Manager (AEM) web platform. Worked closely with Release Coordinator on supporting future releases. Managed an offshore QA team of 6. Created test plans, work breakdown structures, risk management docs, and coordinated with external resources.

- Led AEM-specific QA including author-mode authoring validation, component regression, publish-environment smoke tests, and content rendering verification across browsers and devices
- Performed cross-browser and responsive testing on AEM-rendered pages across Chrome, Firefox, Safari, and IE; validated mobile breakpoints using Browser Stack
- Conducted accessibility (WCAG) audits on AEM-delivered pages and flagged all violations for remediation by content and development teams
- Tested multi-step forms and complex user flows (booking, enrollment, account management) built on AEM for functional correctness and validation edge cases
- Usage of Power Automate (MS Flow) to automation Quality reports to various stakeholders, hence reducing the delivery cycle time and optimizing resource allocation
- Continuous integration and deployment of internal tools to multiple environments.
- Leading daily Bug Triage
- Defect intaking
- Coordinated scheduled releases and updates.
- Collaborated with project stakeholders, including developers, quality assurance team members and business analysts.
- Planned and orchestrated end-to-end testing processes for various browsers and devices
- Tested API and Services using Postman/SOAP UI
- Lead a small offshore QA team (6 members) to meet project deliverables with quick turn-around to deliver functional test results of new enhancements on Mobile and Web
- Worked on Test Automation POC project; Using Protractor Framework, Selenium WebDriver, Appium and Browser Stack
- Testing in various development languages and technologies: Java, Java Script, Spring Boot, .Net

Support QA

03/2017 to 03/2018

Royal Caribbean Cruises Ltd – Miami, FL

Part of the Digital Marketing Content and Product team supporting the AEM platform.

- Collaboration with other technology teams across our offices
- Communicating issues to the AEM development team.
- Working with developers and offshore QA team to ensure builds on multiple browsers and devices are stable upon release.
- Diagnosing and troubleshoot environment problems, and advertising these to the team.
- Assisting and supporting developers.
- Test planning and estimation
- External testing requests
- Testing Hot-fixes and zero-day patches

- Supported the company in maintaining a work environment focused on quality, communication, collaboration, integration and teamwork.
- Researched new tools and technologies that could be used by the quality assurance team.
- Analyzed and tested builds to determine bugs and provide assistance in solving issues.

Education

Bachelor of Science: Electrical Engineering 2016

Miami Dade College - Miami, FL